

# The 6th Australasian REDESIGNING HEALTHCARE SUMMIT

3–5 May 2010 | Melbourne Convention and Exhibition Centre

[www.redesignhealth2010.org](http://www.redesignhealth2010.org)

## KEY DATES

Call for Abstracts Opens  
DECEMBER 2009

Early Bird Registration Opens  
JANUARY 2010

Call for Abstracts Closes  
3 FEBRUARY 2010

Early Bird Registration Closes  
19 MARCH 2010

## FIRST ANNOUNCEMENT AND CALL FOR ABSTRACTS

The Australasian Lean Healthcare Network is delighted to announce that in 2010 the Annual Australasian Redesigning Healthcare Summit will be returning to Melbourne and will be supported by the Department of Health, Victoria.

The Australasian Redesigning Healthcare Summit is now well established as the leading forum for learning and sharing the lessons from healthcare redesign. In 2010 international speakers from health and other industries will combine with local champions of innovative redesign to create a program rich and diverse in content. The 2010 summit will take the opportunity to look at the ways industries outside health have responded to the challenges of developing methods for implementing and sustaining improvement.

*The 6th Australasian Redesigning Health Care Summit brings together:*

- Clinicians (Doctors, Nurses & Allied Health)
- Healthcare Executives, Leaders & Managers
- Redesign, Quality, Safety & Improvement Teams
- Clinical & Non-Clinical Service providers

## SUMMIT PROGRAM

The program will provide delegates with a range of learning experiences and the opportunity to participate in the program. Highlights will include:

- A series of pre-summit workshops and industry visits on the 3rd May, 2010
- International speakers from health and other industries
- Practical Lean Thinking & redesign skills taught in interactive sessions
- Storyboard poster session
- Delegate presentations
- Breakfast with the experts

## CALL FOR ABSTRACTS

Delegate participation will be a feature of the program. Participation will occur through 15 minute presentations or storyboard posters. Redesign examples aligned with summit themes, and those with definitive outcomes, will be viewed favourably by the reviewers.

## SUMMIT THEMES IN 2010 INCLUDE:

- **Delivering** redesign outcomes – quality, flow and cost
- Methods and models of redesign that **deliver** results
- **Delivering** redesign in clinical streams
- **Delivering** innovation in communication

## WORKSHOPS – 3RD MAY 2010

A series of pre-summit workshops designed to cater for the novice to the expert will provide delegates with the opportunity to participate in focused learning sessions in areas of applied redesign.

*delivering a system that works*



## PROGRAM HIGHLIGHTS

### *Learning from Outside of Healthcare*

The 2010 summit will provide increased opportunities to learn from organisations outside of health. The program will run alongside the Lean Enterprise Australia annual summit and will showcase redesign and improvement case studies from health, service and manufacturing. This will provide delegates with an opportunity to widen their knowledge base and network outside of health. Limited places will be available to visit exemplar improvement sites where closer, more direct learning experiences, are possible. John Shook, the first Western employee at Toyota, author of notable Lean Thinking texts and unique teacher will return in 2010 to enhance our learning with lessons from the experts (Toyota & other international examples).

### KEYNOTE SPEAKERS

The Keynote Speakers in 2010 will provide a diverse perspective on contemporary redesign and Lean Thinking concepts as they apply to healthcare. Speakers at the Summit will include:

#### **Robert Middleton, NHS, UK**

Rob Middleton is a Consultant Orthopaedic Surgeon and Service Improvement Specialist, with a proven track record in leading and achieving rapid change in healthcare. He graduated from Cambridge University and completed his medical training at Guy's Hospital, London. He then received his orthopaedic training at The Royal National Orthopaedic Hospital at Stanmore before being awarded and completing an AO International Trauma Fellowship in Switzerland, and a King's Fund Fellowship to study in Australia. For the last ten years he has worked as an Orthopaedic and trauma surgeon at the Royal Bournemouth Hospital, England.

Over more recent years he has successfully led and delivered a complete system transformation in his role as clinical lead of the Derwent centre. The Derwent is a high quality, high volume joint replacement unit based on the principles of lean, control of variation, and best clinical practice. The success of the Derwent led to Rob's appointment to the post of National Clinical Lead in Hip and Knee Replacement at the NHS Institute for Innovation and Improvement in 2008.

#### **John Shook, Lean Enterprise Institute, USA**

A senior advisor to the Lean Enterprise Institute, John Shook is recognised as a true mentor who enthusiastically shares his knowledge and insights within the Lean Community. John learned about lean management while working for Toyota for nearly 11 years in Japan and the U.S.A. As co-author of *Learning to See*, John helped introduce the world to value-stream mapping. John also co-authored *Kaizen Express*, a bi-lingual manual of the essential concepts and tools of the Toyota Production System. In his latest book *Managing to Learn*, he describes the A3 management process at the heart of lean management and leadership. John now spends most of his time helping companies and the lean community learning lean management. He now supports University of Michigan Hospital in their lean transformational effort. John is committed to supporting the development of lean healthcare in Australasia and this will be his 4th year of participation. Welcome back John!

#### **John Toussaint, ThedaCare, USA**

John S. Toussaint, MD, is CEO Emeritus of ThedaCare, and CEO of the newly-launched ThedaCare Center for Healthcare Value. The Center's mission is to create a healthcare marketplace that rewards providers for delivering value measured in terms of best quality at the lowest cost to their customers. Dr. Toussaint served as president and chief executive officer of ThedaCare, Inc. from March 2000 until April 2008. During his tenure at ThedaCare, he introduced the ThedaCare Improvement System (TIS), which is based on the Toyota Production System. The culture of continuous improvement has allowed ThedaCare to reduce patient errors, improve outcomes and deliver better quality care. The ThedaCare improvement system has saved ThedaCare \$25 million. John attended the summit in 2008 and has a strong message for senior clinicians, executives and senior policy & health planners.



For more information on the 6th Australasian Redesigning Healthcare Summit visit [www.redesignhealth2010.org](http://www.redesignhealth2010.org) or follow us on [www.twitter.com/Redesignhealth](http://www.twitter.com/Redesignhealth)



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