

The 4th Australasian Redesigning Health Care Summit



Continuously improving the patient journey

First Announcement and Call for Story board Abstracts

**March 5th and 6th, 2008
Melbourne Cricket Ground,
Melbourne, Australia**

The redesign of health care processes & systems is now a primary focus for healthcare providers across Australasia. As we continue to face the challenge of responding to rising demands placed on health care services we are becoming increasingly aware that building bigger hospitals is not the solution.

The Australasian Redesigning Health Care Summit is now renowned as the premier annual event for healthcare redesign learning, sharing & networking with more than 500 delegates attending last years summit in Sydney.

The Australasian Lean Healthcare Network is pleased to announce that the 2008 Redesigning Health Care Summit will be held in Melbourne where many examples of excellent patient journey redesign have been implemented.

The 4th Australasian Redesigning Health Care Summit brings together decision makers, clinicians, & managers from around the globe who are concerned with continuously improving the patient journey.

The Program

The program will provide delegates with an extensive range of learning & sharing experiences catering to those health professionals who have just started on their redesign journey as well as the more experienced care redesigner.

Program highlights will include:

- International invited speakers will include Dr John Shook, and Dr John Toussaint
- Presentations from leading redesign sites across Australia and New Zealand
- Showcase of Victorian redesign work
- Practical Lean Thinking & redesign skills taught in interactive learning work shops.
- Delegate redesign work shared through Storyboard posters, supplemented by concurrent presentation sessions.

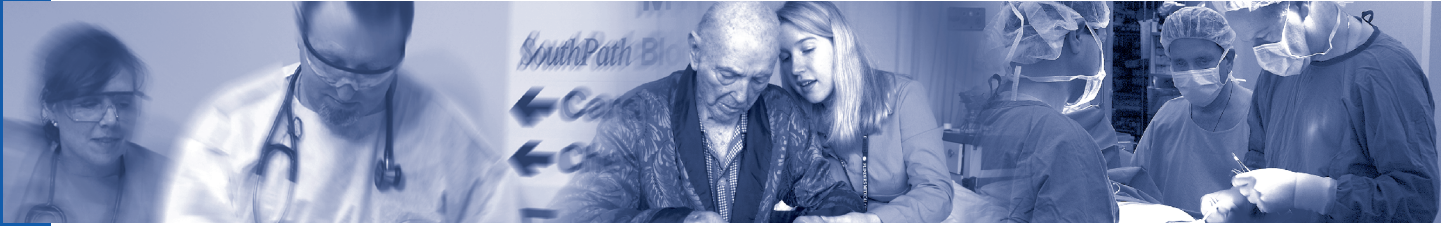
Summit themes:

General Themes

- Continuous Improvement: the key to sustaining redesign
- Redesign for safety
- Building redesign capability: leadership & training
- ED at the crossroads: can we sustain our current ED models?
- Processes & practices – increasing value & removing waste to improve the journey for patients & staff

Patient Journey Streams

- Improving the outpatient journey
- Improving the journey of the complex & chronic care patient
- Improving the journey for women & children
- The patient experience – are we really improving the journey?



The speakers at this summit are world leaders in Lean Thinking and its practical application to health care.

They include:

- Dr John Shook Ph.D. Senior Advisor Lean Enterprise Institute**, the first American employee at Toyota's world headquarters in Toyota City and co-author of "Learning to See", the definitive book on value stream mapping. John has increasingly become aware of the gains that can be made by applying Lean Thinking to healthcare through his involvement with University of Michigan Lean Health Care Certificate & his work with the University of Michigan Hospital who commenced their Lean journey 4 years ago.
- Dr John Toussaint, President & CEO, ThedaCare, Inc., USA** John trained as a physician & endocrinologist & now leads ThedaCare, a large, community owned 4 hospital health system in Wisconsin, USA. ThedaCare is a leading exponent of the implementation of Lean Thinking in healthcare redesign in the USA. A flavour of their approach is given in the following quote provided by John to the Institute of Healthcare Improvement *"As you make one revolutionary change, you realize there are 15 more things you would like to do. We have barely scratched the surface. But that's what's fun: you get up in the morning and know you can make a difference."*

Call for Storyboard Abstracts

In 2008, delegate redesign will be shared through storyboard posters. The storyboards will be displayed throughout the summit & supplemented by 5 minute presentations organised according to summit themes. The delegate presentations will be a highlight of the summit. Further information about the format and methods of submission will be provided shortly.

**For More Information on the
4th Australasian Redesigning Health Care Summit**

**contact : redesigningcare@fmc.sa.gov.au
Or visit www.redesignhealth2008.org**

